



2023 - 2024  
HONG KONG SEEING EYE DOG SERVICES  
香港導盲犬服務中心

# ANNUAL REPORT

年報



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## 關於我們

香港導盲犬服務中心成立於2012年1月11日，我們的核心業務是導盲犬服務，近年加入友伴犬服務以幫助有需要人士。本中心乃根據香港《稅務條例》第88條認可的慈善機構（編號：91/12149）。

香港導盲犬服務中心一直以來秉持著專業與關懷的精神，致力透過導盲犬及友伴犬服務，為視障人士及有需要社群帶來實質的幫助與溫暖。我們的導盲犬服務專注於訓練優秀的導盲犬，協助視障人士安全出行，避開障礙物；而友伴犬服務則為安老院舍長者、情緒困擾人士及學生提供情感支持，促進他們的身心健康。

## ABOUT US

The Hong Kong Seeing Eye Dogs Services was established on January 11, 2012. Our core service focuses on seeing eye dog programs, and in recent years, we have introduced companion dog services to support those in need. We are a registered charitable organization under Section 88 of the Hong Kong Inland Revenue Ordinance (Registration Number: 91/12149).

The Hong Kong Seeing Eye Dogs Services has always upheld a spirit of professionalism and compassion. Through our seeing eye dog and companion dog services, we strive to provide practical assistance and warmth to visually impaired individuals and those in need. Our seeing eye dog program focuses on training exceptional seeing eye dogs to help visually impaired persons travel safely and avoid obstacles. Meanwhile, our companion dog service offers emotional support to the elderly in care homes, individuals struggling with emotional distress, and students, promoting their mental and physical well-being.



## 願景 VISION

- 務必將導盲犬服務本土化，使這項服務能植根香港。
- 藉着推廣導盲犬服務，可以增進社會互助精神及愛護動物之風氣，促進港人對弱勢社群的重視。
- To localize the Seeing Eye Dog Services and to make it sustainable.
- To enhance an atmosphere of social caring, to nurture the concept of animal protection and empower Hong Kong people to pay more attention to socially vulnerable groups.

## 使命 MISSION

- 培育本地導盲犬訓練員
- 訓練及繁殖本地導盲犬
- 免費提供已受訓的導盲犬予合適的視障人士使用，並作出配對後的跟進服務
- 推廣保護導盲犬及防止導盲犬被遺棄或虐待
- To train local professionals for the seeing eye dog industry.
- To breed and train seeing eye dogs locally.
- To provide trained seeing eye dogs and follow-up services to suitable visually impaired applicants free of charge.
- To promote seeing eye dog protection and to prevent abandonment and mistreatment of the dogs after matching.

## 執行委員會 OUR EXECUTIVE COMMITTEE

張美賢女士 (主席)  
 姚展隆先生 (副主席)  
 盧秉建先生 (秘書)  
 吳錦華先生 (司庫)  
 張偉民先生  
 袁睿澄先生  
 何雪芬女士  
 程諾敏女士  
 (排名不分先後)

Ms. Cheung Mei Yin Mabel (Chairlady)  
 Mr. Yiu Chin Lung Oscar (Vice Chairman)  
 Mr. Lo Ping Kin Dennis (Secretary)  
 Mr. Ng Kam Wah Webster (Treasurer)  
 Mr. Cheung Wai Man Raymond  
 Mr. Yuen Yui Ching Victor  
 Ms. Ho Suet Fun Susan  
 Ms. Ching Lok Man Kary



## 顧問團 OUR CONSULTANTS

高永文醫生 GBS, JP (首席榮譽贊助人)  
 龐愛蘭女士 BBS, JP (名譽贊助人)  
 張文生先生 (名譽贊助人)  
 黎諾懿先生 (關愛大使)  
 劉倩儀女士 (友伴犬關愛大使)  
 鄧幼嫦女士 (首席顧問)  
 陳長青先生  
 台灣導盲犬協會  
 關西盲導犬協會  
 余民偉先生 (會計顧問)  
 袁國禮教授 (眼科顧問)  
 廖漢財醫生 (獸醫顧問)  
 周威賢醫生 (導盲犬眼科顧問醫生)  
 許宗盛律師 SBS, MH, JP  
 馬錦華先生 MH, JP (策略顧問)  
 陳維漢會計師事務所  
 錢寶生教授 (生化科技顧問)  
 黃明慧女士 (心理顧問)  
 崔宇恒先生 (復康顧問)  
 (排名不分先後)

DR. KO WING MAN, GBS, JP (CHIEF HONORARY PATRON)  
 MS. SCARLETT PONG OI-LAN, BBS, JP (HONORARY PATRON)  
 MR. CHEUNG MAN SUN (HONORARY PATRON)  
 MR. LAI LOK YI (CARE AMBASSADOR)  
 MS. CLAUDIA LAU (COMPANION DOG AMBASSADOR)  
 MS. JASMINE TANG (PRINCIPAL CONSULTANT)  
 MR. WILLIAM CHEN  
 TAIWAN GUIDE DOG ASSOCIATION  
 KANSAI GUIDE DOG FOR THE BLIND ASSOCIATION  
 MR. YU MAN WAI (ACCOUNTING CONSULTANT)  
 PROFESSOR HUNTER YUEN KWOK LAI (OPHTHALMOLOGY)  
 DR. GAVIN LIU (VETERINARIANS)  
 DR. DEREK CHOW (OPHTHALMOLOGY FOR SEEING EYE DOGS)  
 MR. HERMAN C.S. HUI, SBS, MH, JP  
 MR. TIMOTHY MA, MH, JP (STRATEGY CONSULTANT)  
 ALAN CHAN & COMPANY CERTIFIED PUBLIC ACCOUNTANTS  
 PROFESSOR MARIO PS CHIN (BIOTECHNOLOGY CONSULTANT)  
 MS. JENNIFER WONG MING WAI (PSYCHOLOGICAL COUNSELOR)  
 MR. WALTER TSUI (REHABILITATION CONSULTANT)

## 主席的話

過去一年，香港導盲犬服務中心踏上了重要的里程碑 — 我們正式搬入香港導盲犬訓練學校已有一年多。這座訓練學校的設施符合我們的需求，為導盲犬提供穩固的基礎訓練環境，讓牠們在安全、有系統的條件下學習，從而更好地服務視障人士。這座學校的投入運作，大大提升了我們的訓練效率，使我們能夠更有效地回應視障人士對導盲犬的殷切需求。

在訓練工作方面，我們持續努力，積極配合視障申請人的需求，加快導盲犬的訓練進度，讓更多有需要的人能夠獲得這項重要服務。此外，我們亦正式啟動友伴犬服務，首階段以長者為主要服務對象，透過友伴犬的陪伴與關懷，提升他們的生活質素。未來，我們期望將這項服務拓展至更廣泛的群體，包括年青人、精神病康復者等，讓更多有需要的人受惠。

然而，當前的經濟環境面臨下行壓力，對我們的籌款工作帶來一定的挑戰。隨著營運成本不斷上升，資源分配變得更為緊張，這使我們更深刻體會到社會各界支持的重要性。面對種種挑戰，我們仍然充滿信心，並會繼續致力於推動導盲犬服務的發展，確保視障人士能夠享有更高質素的生活。

在此，我衷心感謝所有支持香港導盲犬服務中心的伙伴、義工、捐助者及社會各界的友好人士。正是因為有您們的信任與支持，我們才能夠一步步邁向目標，為視障人士及有需要的人士帶來更多希望與改變。未來，我們將繼續迎難而上，推動導盲犬服務更上一層樓。



## CHAIRPERSON'S WORDS

Over the past year, the Hong Kong Seeing Eye Dog Services has reached a significant milestone — we have officially moved into the Hong Kong Seeing Eye Dog Training School for more than a year. The facilities of this training school perfectly meet our needs, providing a solid foundation for seeing eye dog training. This safe and systematic environment allows the seeing eye dogs to learn and grow, enabling them to better serve visually impaired individuals. The operation of this school has greatly enhanced our training efficiency, allowing us to respond more effectively to the growing demand for seeing eye dogs.

In terms of training, we continue to work diligently, aligning with the needs of visually impaired applicants by accelerating the seeing eye dog training process. This ensures that more people in need can benefit from this essential service. Furthermore, we have officially launched the companion dog service, initially focusing on the elderly as our primary beneficiaries. Through the companionship and care provided by companion dogs, we aim to enhance their quality of life. Looking ahead, we plan to expand this service to a wider range of groups, including young people and individuals recovering from mental health challenges, so that more people in need can benefit.

However, the current economic downturn poses certain challenges to our fundraising efforts. With rising operational costs and increasing pressure on resource allocation, we deeply understand the importance of support from all sectors of society. Despite these challenges, we remain confident and committed to advancing seeing eye dog services, ensuring that visually impaired individuals can enjoy a better quality of life.

Here, I would like to extend my heartfelt gratitude to all the partners, volunteers, donors, and friends from various sectors who have supported the Hong Kong Seeing Eye Dog Services. It is your trust and support that allow us to move forward step by step, bringing hope and positive changes to visually impaired individuals and those in need. In the future, we will continue to rise to the challenges and push the development of seeing eye dog services to new heights.

## 使用者分享 USER SHARING MAGGIE & GREYSON

不經不覺同Greyson已經相處咗一年多，由最初嘅戰戰兢兢，小心翼翼，去到依家大家默契多咗好多，尤其是佢去廁所嘅時候，如果佢唔需要去，佢會用個鼻鼻去碰一碰我個手，示意我不去，又或者佢好需要去，佢就會踩實個地下，示意我需要去廁所，我就會知道令佢可以搵一個安心嘅地方同佢去廁所。同Greyson去一啲佢經常去嘅地方，佢都不需要我作出任何提示便可以帶到我去目的地。例如返工，同埋經常會同佢去唔同嘅地方玩，尤其是唔同嘅寵物公園（例如西九文化區，九龍仔公園，金鐘添馬艦公園，會展，荃灣西，科學園，卑路乍灣公園），同埋會同佢去我自己都有去過嘅地方（例如愉景灣，迪欣湖等等），多咗佢嘅陪伴，令我嘅生活越嚟越精彩！

I can't believe it's been over a year since I started spending time with Greyson. From our initial cautious interactions, we've developed a strong bond. For example, when he needs to go to the bathroom, if he doesn't need to, he will gently nudge my hand with his nose to signal that we don't need to go. If he really has to go, he will step firmly on the ground to indicate that he needs to go out. I understand that means he wants to find a safe place to relieve himself.

When we go to places he frequently visits, he can lead me to the destination without any prompts from me. For instance, going to work, and we often explore different places together, especially various pet parks (like West Kowloon Cultural District, Kowloon Tsai Park, Admiralty Tamar Park, the Exhibition Centre, Tsuen Wan West, Science Park, and Belcher Bay Park), as well as places I've never been to before (like Discovery Bay and Disneyland). His companionship has truly made my life more vibrant and exciting.





## 寄養家庭分享 PUPPY WALKER FAMILY SHARING

### 飼養拉布拉多貴賓犬導盲犬的利與弊

我們選擇成為導盲犬的寄養家庭，因為我們熱愛狗狗，同時希望保留一定的自由，能夠隨時從事喜愛的活動，例如旅行。因此，我們目前不想擁有一隻狗。成為寄養家庭讓我們能擁有一位毛茸茸的朋友，而不必承擔長期照顧的責任，這樣我們就能享受兩全其美的生活。在飼養我們的拉布拉多貴賓犬導盲犬小Dog Jerry（正在訓練中）後，我們深刻體會到了什麼是真正的友誼。

### 最初幾個月的挑戰

最初的幾個月是最具挑戰性的，因為我們需要彼此適應。每天白天和晚上，我們都得每兩個小時帶Jerry下樓進行廁所訓練，這讓人感到非常疲憊。Jerry對其他狗的反應以及他無法控制的嗅聞習慣也很難管理。這些最初的障礙考驗了我們的耐心和承諾。

### 建立信任與日常

隨著相處時間的增加，Jerry對我們的信任逐漸增強，並認識到我們是他的領導者。他開始展現出尊重，日常生活也變得更加自然，這樣的日常為狗狗帶來了信心。這一變化使我們的生活變得更加順利，讓我們能更好地享受與Jerry的相處。

### 一起的冒險

我們經常帶Jerry去超市、購物中心、大眾交通工具、音樂會和遊樂場。這些外出不僅提供了訓練的機會，還加深了我們之間的感情，讓我們享受到一起度過的快樂時光。Jerry在公共場合的表現大幅改善，使得這些經歷對每個人的感受都更加愉快。

### 甜蜜與苦澀的告別

儘管Jerry成為認證導盲服務犬後我們會非常想念他，但我們同時感到無比驕傲。知道他將去幫助需要幫助的人，讓所有的挑戰都變得值得。像Jerry這樣的拉布拉多貴賓犬導盲犬的飼養經歷，讓我們經歷了一段充實且富有意義的旅程，帶來了滿滿的成就感。



## 寄養家庭分享 PUPPY WALKER FAMILY SHARING

### The Good and the Bad of Fostering a Labradoodle Seeing-Eye Dog

We foster because we love dogs but don't want to own a dog at this stage of our lives as we still like to travel. The joy of having a furry friend without the long-term commitment allows us to experience the best of both worlds. After fostering Jerry, our Labradoodle seeing-eye puppy (in training), we learned what it means to have a true friend.

### Challenges in the First Few Months

The first few months were the hardest as we adjusted to each other. Toilet training required bringing Jerry down every two hours, day and night, which was exhausting. Jerry's reaction to other dogs and his uncontrollable sniffing habits were also difficult to manage. These initial hurdles tested our patience and commitment.

### Building Trust and Routine

As time progressed, Jerry began to trust us and recognize us as his pack leaders. He started showing respect, and everything became a routine, and routine will bring confidence to a dog. This shift made our lives smoother and allowed us to enjoy Jerry's company more fully.

### Adventures Together

We took Jerry out often to supermarkets, malls, public transportation, concerts, and playgrounds. These outings were not only training opportunities but also moments of bonding and joy. Jerry's behavior improved significantly in public spaces, making these experiences pleasant for everyone involved.

### The Bittersweet Farewell

Although Jerry will be missed when he becomes a certified seeing-eye service dog, we will be very proud of him. The knowledge that he will go on to help someone in need makes all the challenges worthwhile. Fostering a Labradoodle seeing-eye dog like Jerry has been a rewarding and enriching experience, filled with both trials and triumphs.



## 義工事務 VOLUNTEER AFFAIRS

義工是香港導盲犬服務中心不可或缺的重要支柱，無論是協助日常運作，還是支援導盲犬的成長與訓練，他們的貢獻都極其寶貴。其中，寄養家庭更是中心的核心，他們負責照顧年幼及即將接受訓練的導盲犬，提供家居訓練及社會化訓練，確保牠們能夠順利適應未來的導盲工作。一隻成功的導盲犬，寄養家庭的努力至少佔一半。

然而，隨著COVID-19疫情的影響以及學校地理位置較為偏遠，前來支援的義工人數未如理想，這對我們的運作帶來了一定的挑戰。為了解決這一問題，中心計劃加強義工招募策略，例如提供交通補助，提升義工參與的便利性；同時，也會透過社交媒體和社區合作伙伴進行更積極的宣傳，以吸引更多熱心人士加入。

此外，我們計劃參與「義務工作發展局」的推廣活動，希望透過該平台擴大義工網絡，讓更多人了解導盲犬服務，並鼓勵他們成為義工的一分子。我們深信，義工的力量能夠讓導盲犬服務更具影響力，並進一步推動視障人士的生活質素提升。

我們衷心感謝所有一直支持及參與義工服務的朋友，您的每一分努力都為視障人士帶來希望和改變。未來，我們期待有更多新義工加入，一同推動導盲犬服務的發展。



## 義工事務 VOLUNTEER AFFAIRS

Volunteers are an indispensable pillar of the Hong Kong Seeing Eye Dog Services. Whether assisting in daily operations or supporting the growth and training of seeing eye dogs, their contributions are incredibly valuable. Among them, the foster families are the core of our center. They are responsible for caring for young and pre-training seeing eye dogs, providing both home-based training and socialization to ensure the dogs can smoothly adapt to their future guide work. For every successful seeing eye dog, the dedication of foster families accounts for at least half of its achievement.

However, due to the impact of the COVID-19 pandemic and the relatively remote location of our training school, the number of volunteers has fallen short of expectations, posing certain challenges to our operations. To address this issue, we plan to strengthen our volunteer recruitment strategies, such as offering transportation subsidies to make participation more convenient. At the same time, we will actively promote our cause through social media and community partners to attract more passionate individuals to join us.

Additionally, we plan to participate in promotional events organized by the "Agency for Volunteer Service," hoping to expand our volunteer network through this platform. Our goal is to raise public awareness about seeing eye dog services and encourage more people to become part of our volunteer team.

We firmly believe that the power of volunteers can amplify the impact of seeing eye dog services and further enhance the quality of life for visually impaired individuals.

We sincerely thank all the friends who have supported and participated in our volunteer services. Every effort you make brings hope and positive change to the visually impaired community. Looking ahead, we eagerly anticipate welcoming new volunteers to join us in advancing seeing eye dog services together.



## 公眾教育

## PUBLIC EDUCATION



在過去一年，本中心積極推動公眾教育，共舉辦了72場活動，包括導盲犬講座及導盲犬訓練學校導賞團，各佔約一半。服務人數約3,600人，參與機構主要來自學校，亦包括企業及其他團體。

我們深信公眾教育是推動導盲犬服務不可或缺的一環。導盲犬不僅是視障人士的雙眼，更是他們通往獨立生活的重要夥伴。然而，導盲犬與使用者在街上行走、進出公共場所、乘搭交通工具時，往往會面對外界的不理解與阻礙。因此，公眾教育的目標，是讓市民了解導盲犬的角色與權利，以及如何在日常生活中與牠們共處。

在學校的講座和導賞團中，我們向學生介紹視障人士的生活點滴，講解導盲犬的培訓過程與工作模式，並示範如何正確地與導盲犬接觸。我們希望透過從小培養同理心與共融意識，種下關愛的種子，讓未來的社會更加友善。

此外，我們亦與教會及其他社區組織合作，透過分享導盲犬服務的真實故事，讓更多市民認識視障人士的需要，以及自身在共融社會中的角色。我們特別強調，導盲犬是經過嚴格訓練、性格溫馴的工作犬，不會對公眾構成威脅，市民不應阻止牠們進入任何公共場所。

讓我們一起努力，為共融鋪路，為未來點亮希望。

## 公眾教育

## PUBLIC EDUCATION



Over the past year, our center has actively promoted public education by organizing 72 events, including seeing eye dog seminars and guided tours of the Seeing eye Dog Training School, with each accounting for approximately half of the total activities. These events served around 3,600 participants, primarily from schools, as well as corporations and other organizations.

We firmly believe that public education is an essential part of advancing seeing eye dog services. Seeing eye dogs are not only the eyes of visually impaired individuals but also vital companions who empower them to live independently. However, seeing eye dogs and their users often face misunderstanding and obstacles when navigating public spaces, entering establishments, or using public transport. Therefore, the goal of public education is to help the public understand the roles and rights of seeing eye dogs, and how to interact with them appropriately in daily life.

During school seminars and guided tours, we introduce students to the daily lives of visually impaired individuals, explain the training process and working methods of seeing eye dogs, and demonstrate the correct way to interact with them. We hope to plant the seeds of empathy and inclusiveness from a young age, fostering a more compassionate and friendly society in the future.

Additionally, we collaborate with churches and other community organizations to share real-life stories about seeing eye dog services. Through these partnerships, we aim to raise public awareness about the needs of visually impaired individuals and emphasize everyone's role in building an inclusive society. We highlight that seeing eye dogs are highly trained, gentle working dogs that pose no threat to the public, and the community should not prevent them from accessing any public spaces.

Let us work hand in hand to pave the way for inclusivity and light the path of hope for the future.

## 籌款成果與創新服務發展

一、年度籌款活動綜述本年度，香港導盲犬服務中心以多元化籌款策略推動社會共融，成功連結企業、公眾及社區力量，為導盲犬培育及新服務拓展提供穩健支持。以下為重點活動成果：

1. 「與愛同行」慈善哥爾夫球日於 2023 年 6 月于粉嶺高爾夫球會舉行，透過賽事贊助，籌得逾 40 萬港元。活動亦增進公眾對導盲犬工作的認識，推動企業社會責任實踐。
2. 新界區賣旗日逾 2,500 名義工在/攜手賣旗，市民反應熱烈，單日籌款突破 110 萬港元。活動結合線上宣傳，透過社交媒體分享導盲犬故事，彰顯社會對視障人士支持的溫度。
3. 導盲犬導講座及賞團全年舉辦 70 場，接待復康機構、學校、企業及社區團體逾 3,600 人次。參加者近距離體驗導盲犬訓練日常，並透過捐款及義賣支持服務，同時深化公眾教育。
4. 工展會及香港寵物展於兩大展覽設置互動攤位，展示導盲犬工作成果及「友伴犬」新服務。透過犬隻示範、義賣商品及即場捐款。
5. 線上籌款平台：為順應數碼化趨勢，本年度中心積極拓展線上籌款渠道，透過 社交媒體，成功吸引年輕世代及海外支持者參與。資金專項用於：導盲犬醫療福利：支援 近50 隻退役及現役導盲犬的長期健康管理，包括慢性病治療及物理復健；國際交流合作：資助團隊赴日本、美國參與工作犬培訓和研討會，引進先進訓練框架，並與海外機構建立跨地導盲犬資源共享機制。



二、創新服務發展：友伴犬計劃本年度，本中心突破傳統服務框架，推出全港首創的「友伴犬計劃」，將犬隻輔助治療擴展至更廣泛社群，實踐「以犬為橋，療癒人心」的使命。

1. 懲教署先導計劃：療癒在囚人士心靈作為香港首間與懲教署合作的機構，本中心於 羅湖懲教所 開展為期半年的先導計劃，安排友伴犬定期探訪在囚人士。服務成效顯著：- 情緒改善：參與者表示焦慮及抑鬱症狀減輕，衝突事件減少；- 心靈轉化：部分參與者透過與犬隻互動，逐步釋放自我枷鎖，學習接納與寬恕。一名參與者分享：「友伴犬的無條件接納，讓我首次感受到自己值得被原諒。」
2. 安老院舍長駐服務首創派駐友伴犬長駐安老院舍，為長者提供恆常情感支援。數據顯示：- 80% 長者 社交互動意願提升，孤獨感下降；- 院舍員工反映，長者情緒波動情況減少，整體氛圍更顯融洽。
3. 可持續服務模式「友伴犬計劃」不僅為犬隻開拓退役後第二生涯，更透過 定制收費服務（如院舍合作、企業減壓工作坊），為機構開拓穩定收入，收益直接資助導盲犬訓練及低收入視障使用者配對服務，實現「以服務養服務」的創新模式。

三、展望未來本中心將持續深化「友伴犬計劃」，拓展至更多安老院舍、學校及精神健康機構，並研發科學化評估工具量化治療成效。同時，我們將逐步調整資源分配，將部分導盲犬轉型培訓為友伴犬，確保每隻工作犬皆能發揮最大價值，推動社會共融。

## FUNDRAISING RESULTS AND INNOVATIVE SERVICE DEVELOPMENT

I) This year, the Hong Kong Seeing Eye Dog Services promoted social inclusion through a diversified fundraising strategy, successfully connecting businesses, the public, and community to provide robust support for guide dog training and new service expansion. Below are the key activities: 1. Walking with Love Charity Golf Day : Held in June 2023 at the Fanling Golf Club, this event raised over HKD 400,000 through sponsorships. It also enhanced public awareness of seeing eye dog services and promoted corporate social responsibility practices. 2. New Territories



Flag Day: Over 2,500 volunteers participated in flag selling, receiving enthusiastic responses from the public, with a total exceeding HKD 1.1 million raised. The event combined online promotion and social media sharing of seeing eye dog stories, showcasing societal support for people with visual impairments.

3. Guided Tours and Workshops: Throughout the year, over 70 sessions were held, welcoming over 3,600 participants from rehabilitation organizations, schools, businesses, and community groups. Participants experienced seeing eye dog training firsthand and supported services through donations and sales, deepening public education. 4. Hong Kong Industrial Exhibition and Pet Show: Interactive booths were set up at these major exhibitions to showcase seeing eye dog work and the new

"Companion Dog" service, through dog demonstrations, merchandise sales, and on-site donations. 5. Online Fundraising Platform: In response to digital trends, the Centre actively expanded online fundraising channels this year, successfully attracting younger generations and overseas supporters through social media. Funds were specifically allocated for: Seeing Eye Dog Medical Care: Supporting the long-term health management of nearly 50 retired and active seeing eye dogs, including chronic disease treatment and physical rehabilitation. International Exchange and Cooperation: Funding teams to participate in working dog training and seminars in Japan and the USA, introducing advanced training frameworks and establishing cross-regional resource-sharing mechanisms with overseas organizations.

II) Innovative Service Development: Companion Dog Program This year, the Centre broke traditional service frameworks by launching Hong Kong's first "Companion Dog Program," expanding Assisted Animal Activities to a broader community, embodying the mission of "Healing Hearts through Dogs."

1. Pilot Program with the Correctional Services Department: As the first organization in Hong Kong to collaborate with the Correctional Services Department, the Centre launched a six-month pilot program at Lo Wu Correctional Institution, arranging regular visits by companion dogs to inmates. Results showed significant impacts: \*Emotional Improvement: Participants reported reduced anxiety and depression symptoms, and fewer conflict incidents. \*\*Psychological Transformation\*: Some participants gradually released personal shackles through interactions with dogs, learning acceptance and forgiveness. One participant shared: "The unconditional acceptance from the companion dog made me feel for the first time that I am worthy of forgiveness." 2. Permanent Service in Elderly Homes: The Centre pioneered the placement of companion dogs in elderly homes, providing ongoing emotional support for seniors. Data indicates: 80% of seniors showed increased willingness for social interaction, with decreased feelings of loneliness. Staff reported reduced emotional fluctuations among seniors, creating a more harmonious atmosphere.

III) Sustainable Service Model: The "Companion Dog Program" not only provides retired dogs with a second career but also generates stable income through customized fee-for-service offerings (such as collaborations with care homes and corporate stress-relief workshops). Revenue directly supports seeing eye dog training and pairing services for low-income.



## 未來發展

### FUTURE DEVELOPMENT

展望未來，我們將持續推動導盲犬服務的發展，讓更多視障人士獲得導盲犬的支援，實現獨立自主的生活。同時，我們亦計劃進一步發展友伴犬服務，為情緒受困人士及長者提供心靈慰藉，讓這份來自犬隻的陪伴與安慰，帶來更多正能量。

為了提升服務質素，我們會積極向專業化發展，包括培訓更多專業導師與訓練員，確保導盲犬及友伴犬的訓練達到國際標準。此外，我們將探索友伴犬在其他範疇的應用，例如協助自閉症兒童、心理康復者等，開創更廣泛的服務模式。

面對香港目前的經濟壓力，我們深明必須開源節流。我們會加強與企業、基金會及社區夥伴的合作，籌募更多資源，以支持各項計劃。同時，我們亦會審視內部運作流程，提高效率，減少不必要的開支，確保資源用得其所。

未來，我們期待與各界攜手合作，讓導盲犬與友伴犬服務更上一層樓，共同推動共融與關愛文化。我們堅信，無論環境如何變化，只要心存信念與希望，便能為有需要的人開創更光明的未來。

To enhance service quality, we are committed to professional development. This includes training more qualified instructors and trainers to ensure that both seeing eye dogs and companion dogs meet international training standards. Furthermore, we aim to explore new applications for companion dogs, such as assisting children with autism and individuals recovering from mental health conditions, creating a broader range of services.

In light of Hong Kong's current economic challenges, we recognize the importance of both increasing revenue and cutting costs. We will strengthen collaborations with corporations, foundations, and community partners to raise more resources in support of our programs. Simultaneously, we will review internal operations to improve efficiency, reduce unnecessary expenses, and ensure that every dollar is used effectively.

Moving forward, we look forward to working hand in hand with various sectors to elevate seeing eye dog and companion dog services, promoting a culture of inclusivity and compassion. We firmly believe that regardless of the changing environment, with faith and hope in our hearts, we can create a brighter future for those in need.





**HONG KONG SEEING EYE DOG SERVICES LIMITED**  
**香港導盲犬服務中心有限公司**  
**FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024**

**STATEMENT OF FINANCIAL POSITION AT 31 MARCH 2024**

	Note	2024 HK\$	2023 HK\$
<b>Non-current assets</b>			
Property, plant and equipment	9	10,780,790	31,703,189
<b>Current assets</b>			
Accounts receivables		239,000	--
Deposits paid		99,340	19,000
Government grant receivables		269,180	1,594,180
Cash at banks and in hand		1,181,858	760,997
		1,789,378	2,374,177
<b>Current liabilities</b>			
Account payables		--	( 1,371,956 )
Accruals		( 151,540 )	( 120,799 )
Other payables		( 101,144 )	--
Amounts due to directors	10	( 200,432 )	--
Deferred income		( 10,529,548 )	( 21,059,095 )
		( 10,982,664 )	( 22,551,850 )
<b>Net current liabilities</b>		( 9,193,286 )	( 20,177,673 )
<b>Total assets less current liabilities</b>		1,587,504	11,525,516
<b>Non-current liabilities</b>			
Deferred income		--	( 10,529,548 )
<b>Net assets</b>		1,587,504	995,968
<b>Reserves and funds</b>			
General fund		1,587,504	995,968

Approved on behalf of the board by:

  
 \_\_\_\_\_  
 Yiu Chin Lung  
 Director

  
 \_\_\_\_\_  
 Ng Kam Wah Webster  
 Director

The accompanying notes including accounting policies form an integral part of, and should be read in conjunction with, these financial statements.

**HONG KONG SEEING EYE DOG SERVICES LIMITED**  
**香港導盲犬服務中心有限公司**  
**FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024**

**INCOME STATEMENT**  
**FOR THE YEAR ENDED 31 MARCH 2024**

	Note	2024 HK\$	2023 HK\$
Income	4	28,196,904	13,039,806
Other income	5	<u>195,960</u>	<u>537,048</u>
Total income		28,392,864	13,576,854
Property, plant and equipment written off		-- ( 34,374 )	
Deposits paid written off		-- ( 135,459 )	
Fund-raising events expenses		( 387,433 ) ( 646,160 )	
Administrative expenses		( 27,412,525 ) ( 15,950,003 )	
Finance costs	6	( <u>1,370</u> ) <u>--</u>	
Surplus/(deficit) before tax	6	591,536 ( 3,189,142 )	
Income tax expense	8	<u>--</u> <u>--</u>	
Surplus/(deficit) for the year		<u>591,536</u> ( <u>3,189,142</u> )	

The accompanying notes including accounting policies form an integral part of, and should be read in conjunction with, these financial statements.

## Contact Us 聯絡我們



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